



HEALTH COMPLAINTS  
COMMISSIONER TASMANIA

## Understanding Tasmania's Health Complaints System

How can we improve the  
processes and outcomes?

**Join us in discussion about how the current health complaints system operates in Tasmania and explore ways to improve patients and carers understanding and literacy.**

**Date** 17 March 2021

**Location** Rydges Hotel, 393 Argyle St, North Hobart

These targeted sessions will include presentations from:

- Health Complaints Commissioner, Richard Connock
- Ahpra State Manager, David Clements

and have a facilitated conversation about how to improve patients and carers capacity to raise and have concerns about the health system addressed

**Places are limited. To register:**

- For patients, carers and members of the public go to <https://healthcomplaints17march2021consumer.eventbrite.ca>
- For health staff from community, private and public sectors go to <https://healthcomplaints17march2021staff.eventbrite.ca>

For further details please contact Kate Griggs at Health Consumers Tasmania at [kate@healthconsumerstas.org.au](mailto:kate@healthconsumerstas.org.au) or call 0400 401 691.